NEWSLETTER SE

Happy New Year

February already so we can wish everyone a happy new year for 2015 and a happy Chinese new year as we welcome the year of the goat. The big news in early January was the launch of the new APPU/APPC website. Inspired by much of the work we did on the MIP and SFE courses it aims to be more customer-focused.



Click & Collect

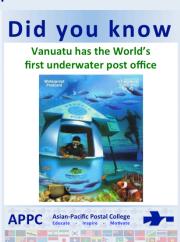
Click and collect is becoming increasingly popular in Europe in particular. The concept enables customers to buy online and then collect their item from a range of locations. These can include a physical store, a smart locker or an alternative collection point such as a post office. This is a great opportunity for all our posts to position our post offices as the network of choice for click and collect.



College Developments

New developments include a revised selection of weekend trips and a concept called "Did You Know", which aims to inform unique postal facts about our region.





MIP NEWS SEE

The MIP course will be held between the 16th March and the 10th April 2015. It includes direct marketing and E-Commerce workshops and a session on Swiss Post Innovation.

As mentioned in the last newsletter we will welcome participants of the Postal Business Development course on 16^{th} February and they will then be part of our club!

I hope everyone has a great 2015. Please keep in touch and if you have any "Did You Know" facts for your country please let me know so we can inform everyone.

Find the newsletter on the new website: www.appu-bureau.org/appc/newsletter

Useful websites

www.appu-bureau.org

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