

# APPU NEWSLETTER

August 2016

## Message from the Director



We are in a fast-changing era, the Posts need more openness and change in their business approach, as do the international organizations like UPU/APPU. We are looking forward to seeing more positive change at the upcoming UPU Congress next month.

*LIN Hongliang*

## HEADLINE NEWS

**APPU:** Meeting of APPU Members on 19 Sep. at UPU Congress

**APPC:** IPC e Commerce workshop 20-21 Sep.

**Malaysia:** To hold 3 External Training Programmes

**India:** Mr. B.V. Sudhakar is appointed Secretary (Posts)

**Nepal:** Mr. Yubaraj Khatiwada, MoIC is Focal Point for International Organisations

**UPU:** Workshop on QSF 16-18 Nov.

## Innovation & Protecting the Core

**OSCAR.POST-** Protecting our planet is everyone's responsibility. The Posts have likewise taken many innovative steps to reduce their Green House Gas (GHG) emissions. The UPU has created a very simple and free On-line solution for Carbon Analysis and Reporting called "OSCAR.POST" Any Post can input certain basic data and get detailed analysis and reports to monitor progress in efforts at reducing the carbon foot print in terms of KPIs like CO2 emissions per letter and per km of vehicle movement etc. Special mention needs to be made to the commitment of Asian Pacific Posts to the Sustainable Development Goals. Notable examples are- the Green Buildings & Rain water harvesting initiative of India Post, Korea Posts Green Post 2020 and Energy Smart Campaign, Green Awareness for Customers campaign of China Post and the NZ Post Environment Programme.



## Seminar on Postal Security



This maiden Seminar was conceptualized by Director Lin earlier this year, as it is now a critical subject in the area of International Postal Services. The UPU Postal Security Group was kind enough to depute 2 experts from the United States Postal Inspection Service to the

APPU for conducting the Seminar in August. The 36 odd participants were provided with interesting inputs on the UPU Security standards and how to implement them. Insights into crime and contraband through the Posts and how to mitigate them were extremely useful for all those who attended this 3 day event. (photo- Chris Siouris and Dawn Wilkes of USPIS)



## APPU-Japan Meeting in Tokyo

APPU Director, Mr. Lin had very detailed and meaningful discussions with senior executives of MIC Japan regarding APPU reform and related UPU reforms. In addition areas for greater cooperation between APPU and Japan Post in the field of training, workshops and seminars in the coming years were also discussed in the Meetings. (seen in photo are Director Lin and Mr. Ando, DG for Postal Policy in MIC Japan).



## International Food Festival

A sure shot favourite of the editor, Bengali Kheer, or Rice pudding is one of the most popular sub-continental sweet dishes around the world. A thick, caramelized rice pudding it is usually made with lots of dry fruits and dates. If one is lucky, during the food festival one can savour both the Indian and the Bangladeshi variants!



## People In Focus - Tan Yong Chee

Tan Yong Chee is a well known face in all Posts of Asia Pacific. As Manager of the Regional Technology Center at Singapore, he has been a driving force in the roll out of IPS softwares in the region over the last 21 years. A father of 3, his lively and pleasant nature make him a popular trainer at the APPC. His maxim "you can choose to be happy or sad. I choose to be happy everyday" is worth following!



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## Attendee Profile - Anusha

Anusha from India was a very energetic and participative member of the PLM course. She cooked excellent dishes in the food festival in which she was also MC. Her wit, intelligence, positivity and infectious smile endeared her to everyone.



## UPCOMING COURSES

**Special Programmes for Qatar Post – 19 Sept. to 7 Oct.**  
**Professional Course for India Post Probationers** - 24 to 29 Oct.  
**Express mail Services** - 14 Nov. to 2 Dec.  
**Costing and Pricing** - 14 Nov. to 2 Dec.

## Parcel & Logistics Management Course

This 4 week Course covered the many facets of parcels, logistics and e-Commerce businesses. Through a variety of sessions, case studies, visits, and group exercises, participants were given thorough insights on how to manage and develop the parcels and logistics business. There was also a focus on e-commerce operations, including the working of warehousing and stock keeping units, and IT integration which is the bedrock for successful e-commerce business. The PLM course was attended by 16 participants from 10 countries: Bangladesh, India, Indonesia, Korea, Maldives, Nepal, Papua New Guinea, Philippines, Sri Lanka and Thailand.



(Photo-Visit to BJC Logistics)

## International Postal Services Course

This Course had International Mail operations as its central theme, with close attention to the do's and don'ts of making International Dispatches. Electronic Data Interchange and Mail Accounting were also explained in detail in this programme. During the 3<sup>rd</sup> week of this course Experts from UPU Postal Technology Center and RTCAP conducted Workshops on the IPS and IPS.Post softwares and the participants benefitted from the practical exercises. In addition visits to Mail centres in Bangkok further reinforced the theoretical learning especially sampling, Customs examination etc. There were 14 Participants from 10 countries-Afghanistan, Cambodia, Nepal, Maldives, Korea, Indonesia, Timor Leste, Papua New Guinea, Mongolia and Thailand,



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## Sports News

Hey Folks the Olympics were on! True to spirit the participants



at APPC are very active in sports. While Table Tennis is the universal favourite, lots of people are also seen in the basketball court or if its raining they 'hit' the GYM. The nearby TOT swimming Pool also beckons the water fans.

## Master Class on Accrual Accounting

This was the second such course customized specially for Accounts personnel of India Post and was conducted by expert Faculty from AIT Bangkok and Thailand Post. The twelve participants greatly enjoyed the very intensive one week programme which included theory and practical work and an on-line module.



## Course for State Post Bureau of China

The focus of this course was **Development of International Expansion of the Chinese Express Sector**. Hence the curriculum included close interaction with International Organisations like UNESCAP and Private entities. Sessions on latest trends in the Express Industry, trade facilitation and strategies for gaining a competitive advantage were highly appreciated. There were 25 participants from different provinces of China.



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## E-Business & Technology Course

While the Posts in Asia-Pacific are keen to maximize their e-service offerings, they need an exposure to the best practices and experience of leaders in the industry both in terms of successful Business models as well as cooperation and partnerships. This year's EBT course did just that. The 16 participants gained a lot from E-Services Workshops conducted by ITU and UPU, and sessions by Neopost, DHL, and Escher Group.

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## Attendee Profile - Meg

Margaret from Papua New Guinea is a mother of six. Always smiling, this Finance expert from PNG was very keen to learn from every session on International Mail Operations. She remained active and helpful in all activities and was adventurous enough to go triple riding on a motorbike in Pattaya!



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