



12th APPU Postal Business Forum

www.postalbusinessforum.com

JW Marriott Bangkok

1-4 December 2025

Monday, 1 December 2025

1700 **Postal CEOs Roundtable on “Postal Business in Transition: Strategy, Growth and Partnerships”**- An invitation-only event exclusive to the postal CEOs from the Asia-Pacific and beyond. (Details to be sent to the CEOs and other invited participants)

1930 Dinner reception for CEOs

Tuesday, 2 December 2025

0900 Inauguration and Keynote Address

0915 **Session 1 of CEOs Forum: Reimagining the Future – Innovation & Digital Evolution**

1400 **Session 2 of CEOs Forum: Strategic Vision for the Future of Posts**

1630 **Award Ceremony**

Presentation by short-listed postal operators and distribution of awards on “Innovation in the Postal Sector” and “Sustainable Development in the Postal Sector”

1700 Visiting booths, technology/ AI showcase, and networking

1730 Cocktail reception for CEOs and participants



Wednesday, 3 December 2025

0900 ***Session 1: Digital Transition and AI in Postal Operations***

Speakers and Panel of regional postal leaders

1100 ***Session 2: Innovation in the last mile and changing trends in the first mile***

Key enablers – speakers, roundtables, and APPU member panel

1330 ***Session 3: Driving Strategic Transformation Across Postal Operations***

Key enablers - speakers, roundtables, and APPU member panel

1530 ***Session 4: Expanding Trade and Financial Inclusion through Postal Networks***

Key enablers - speakers, roundtables, and APPU member panel

1630 ***Fireside Chat***

Thursday, 4 December 2025

0900 ***Session 5: Global Trends- Insights from the Wider Postal Sector***

Speakers and Panel of regional postal leaders

1100 ***Session 6: Sustainable Development and Climate Action in the Postal Sector***

Speakers and Panel of regional postal leaders

1330 ***Innovation Workshop and Start-up Forum: Showcase of start-ups***

1700 ***Closing of the 12th APPU Postal Business Forum***