

Main challenges facing postal operators

- General tendency of declining mail volumes
- Maintaining Universal service obligation
- Strengthening security standards
- Competition with courier companies



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Roles of the POC and POC Chair

Article 18 of the UPU Convention:

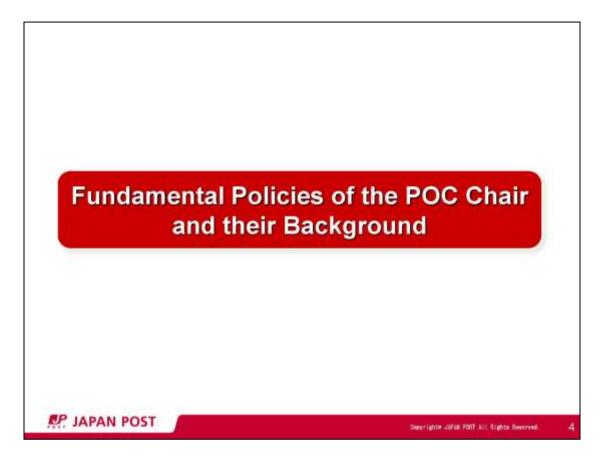
"The Postal Operations Council (POC) shall be responsible for operational, commercial, technical and economic questions concerning the postal service."



The POC Chair should be neutral and facilitate discussions in an appropriate direction.

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Fundamental Policies of the POC Chair

- · Swift decision-making
- Transparency
- Visualization (Use of visual aids)

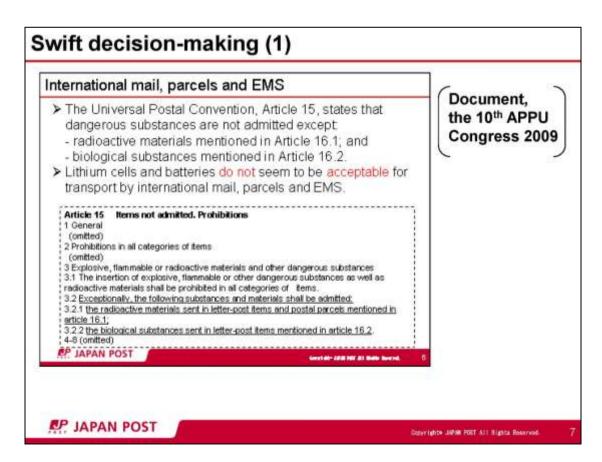
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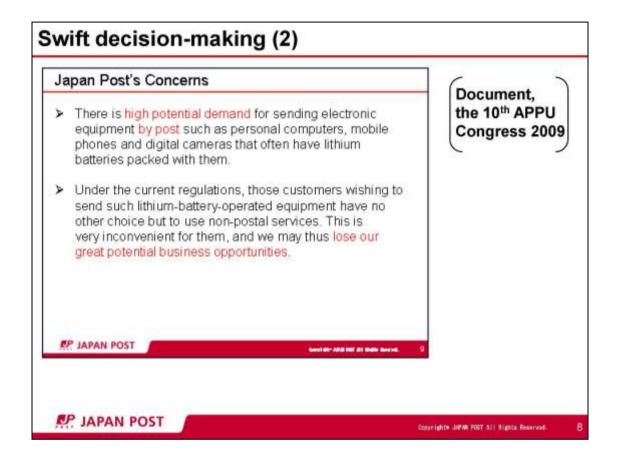
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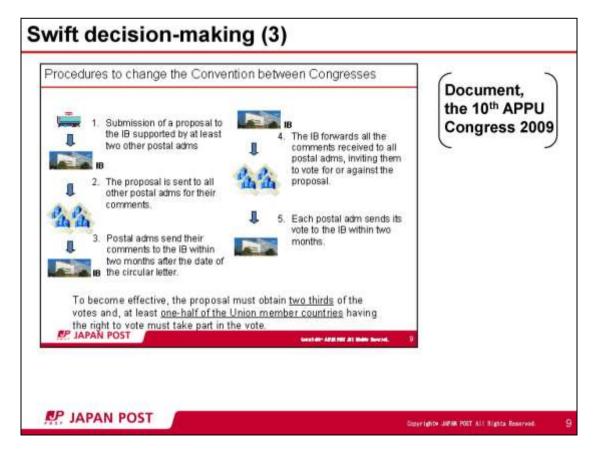
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Swift decision-making Transparency Visualization (Use of visual aids)







Fundamental Policies of the POC Chair

- · Swift decision-making
- Transparency
- · Visualization (Use of visual aids)



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Transparency (Communications with Restricted Unions)

PAPU Administrative Council July 2-9

APPU Congress September 3-6

PUASP Congress September 9-13

Post Europ Plenary Assembly September 18-19





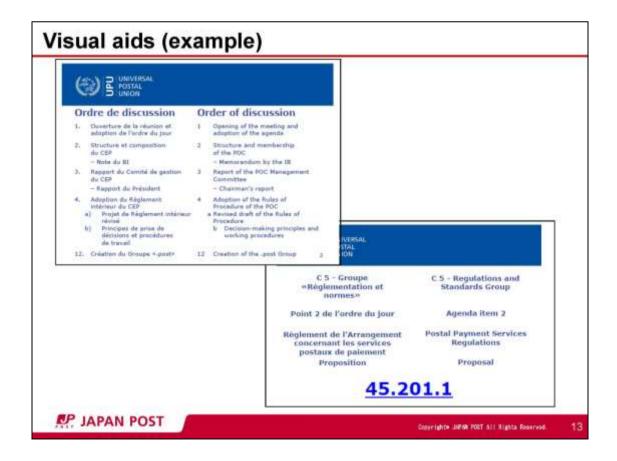
Presentation at PAPU Executive Council

UPU POC March 31st - April 17th 2014

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Fundamental Policies of the POC Chair Swift decision-making Transparency Visualization (Use of visual aids)



Close Communication

Close communication will further improve POC activities.





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