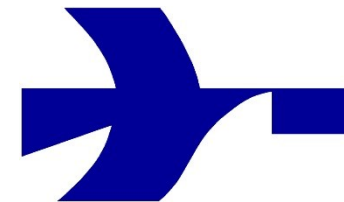


Markets Development and E-Services Working Group

Congress 2022 Doc 16

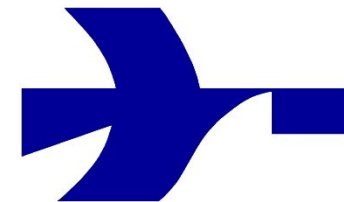
Report by the Chair – New Zealand

ASIAN-PACIFIC POSTAL UNION CONGRESS
29 August – 2 September 2022 ,Bangkok, Thailand



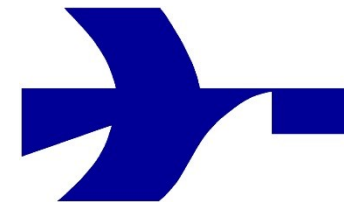
Agenda

1. Agenda and its adoption
2. Presentation by Japan / Japan Post
3. Presentation by Singapore / Singapore Post
4. Brief recap of the contributions and presentations received this cycle
5. Any other business
6. Closing the meeting



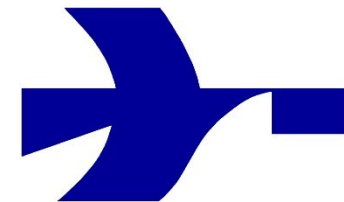
Attendance

- The following APPU member countries were recorded as being present in the meeting:
Australia, Bhutan, China, India, Indonesia, Iran, Japan, Korea, Laos, Malaysia, Maldives, Myanmar, Nepal, New Zealand (Chair), Philippines, Singapore, Thailand, Tonga, Vanuatu.
- Also, in attendance were member countries participating online, representatives of the APPU Bureau led by the APPU Secretary General Mr. LIN Hongliang, and Congress observers, including the UPU online.



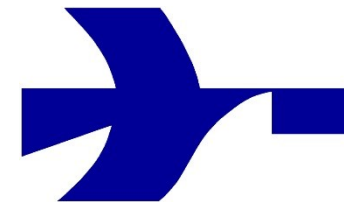
Presentations

- POC Committee 3 (POC C 3) – Markets Development and Innovation: Activities and progress – a presentation by Mr Kazunori Uchida of Japan
- POC C 3 Digital Transformation and Innovation Group (DTIG) – a presentation by Mr LEE Hon Chew of Singapore
- Acknowledgement of the contributions to the working group – a presentation by the Chair



Any other business

- Nepal noted that there are significantly different states of technical development within the region and asked what can be done to help fill the gaps and close the digital divide, to help bring the entire postal network to common standards of technical capacity and capability.
- Iran asked about UPU technology solutions and the possibility of improving them further, citing CDS as an example where digital forms completion could be improved to reduce or remove entirely the possibility of false or incorrect declarations.



Decisions expected

Congress is asked to:

- **note** the report of the meeting