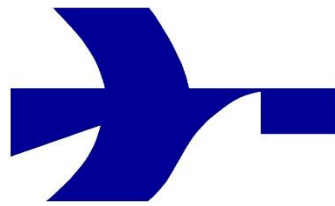


REPORT ON THE ACTIVITIES OF THE UNION

ASIAN-PACIFIC POSTAL UNION EXECUTIVE COUNCIL MEETING
22 July 2020 , Online Session

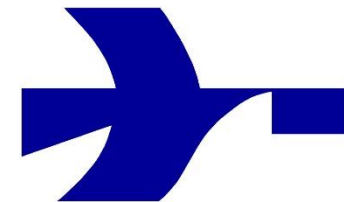


Report on the Activities of the Union 2019-2020 (EC 2020 Doc 4)

The report covers the two parts of the business:

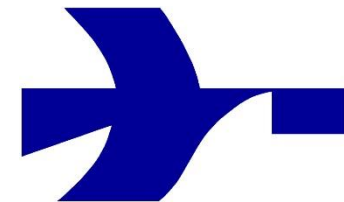
- **Administrative Section**
- **Training Section**

The action required is for the EC to note the report.



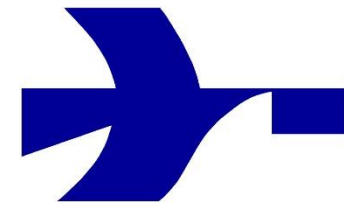
Administrative Section

- APPU Secretary General attended the sessions of the UPU CA/ POC from 8 to 12 April 2019 in Bern, Switzerland and delivered a report after the meetings.
- APPU Secretary General officially visited Bhutan from 6 to 9 May 2019. The objectives of this mission were to strengthen friendly relations between Bhutan and APPU and explore future cooperation between both sides.
- APPU EC Meeting was successfully convened in Tokyo Daiba, Japan from 2 to 6 September 2019
- APPU Secretary General attended the sessions of the UPU CA/POC from 20 to 25 October 2019 in Bern, Switzerland and delivered a Report after the meetings.
- The 8th APPU Postal Business Forum 2019 on “Enabling digital transformation”, was held at Eastin Grand Hotel in Bangkok, Thailand from 2 to 4 December 2019.



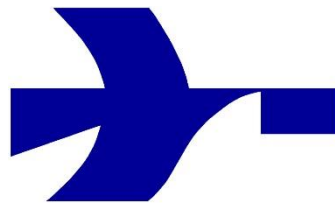
Activities already completed in 2020

- APPU Secretary General attended the sessions of the UPU CA/POC from 23 to 28 February 2020 in Bern, Switzerland and delivered a report after the meetings.
- The Bureau successfully implemented the 2019 EC decision to relocate the RTCAP from Singapore to Bangkok on 16 March 2020. Mr. Tan Yong Chee is already working very closely and constructively with colleagues in the Bureau in terms of administrative issues and training programs.
- The 2019 EC meeting requested the Bureau “to commence preparation for a meeting of key parties to take a strategic view of the College and how a sustainable future might be created”. Consequently the Bureau organized the High-Level Strategic Discussion (HLSD) on 17 March 2020, attended by 11 APPU Members. It was successful and supportive. The detailed action plan to create a sustainable future for the College will be presented by the APPU/ UPU Reform WG to the 2020 EC meeting.



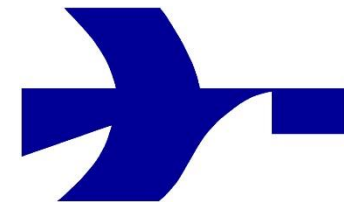
Activities planned for the remainder of 2020

- The APPU Newsletter, created in 2014, will increase its frequency from July 2020 from two-monthly to monthly.
- APPU Secretary General will attend the 27th UPU Congress in Abidjan, Republic of Côte d'Ivoire.
- The 9th APPU Business Forum 2020 and 50th Anniversary of Asian-Pacific Postal College will be held from 7 to 11 September 2020 at the Asian-Pacific Postal Union, Bangkok, Thailand
- APPU Secretary General will attend the sessions of the UPU CA/POC in November 2020 in Bern, Switzerland.



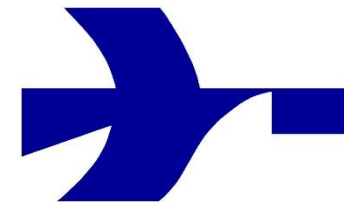
Training Section

- During 2019, the Training Section conducted 15 courses and 13 workshops. There were attended by 286 participants. On the request of postal administrations, the College conducted 3 External Training Programmes, as well as 8 Special Programmes on site in Bangkok.
- Regular courses, workshops, special programmes, external training programmes conducted by APPC in 2019 are detailed as follows:



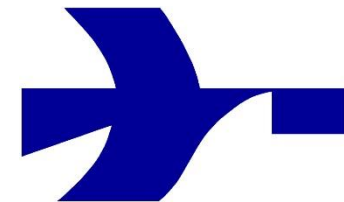
Regular Courses 2019

No.	Regular Courses	Dates (2019)	Participants
1	Advanced Business Management	14 Jan – 1 Feb	8
2	Postal Retailing & Sales Management	14 Jan – 1 Feb	9
3	Service Quality Management	18 Feb – 15 Mar	12
4	Human Resource Management	18 Feb – 15 Mar	13
5	Digital Financial Services	25 Mar – 5 Apr	14
6	Operations Management	29 Apr – 24 May	14
7	Strategy Formulation & Execution	29 Apr – 24 May	8
8	International Postal Services	17 Jun – 12 Jul	19
9	Parcels & Logistics Management	17 Jun – 12 Jul	13
10	International Mail Accounting	12 Aug – 30 Aug	20
11	Postal Business Development	12 Aug – 30 Aug	10
12	Marketing & Innovation for Posts	23 Sept – 18 Oct	13
13	Postal Management Course	23 Sept – 1 Nov	12
14	E-Business and Technology Management	18 Nov – 6 Dec	14
15	Express Mails Service	18 Nov – 6 Dec	16
Total			195



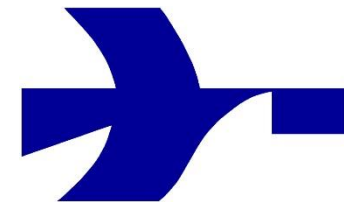
Workshops 2019

No.	Workshops	Dates (2019)	Participants
1	Philatelic Strategy	21 Jan – 25 Jan	9
2	Managing Innovation	21 Jan – 25 Jan	6
3	Strategic Human Resource Management	25 Feb – 1 Mar	5
4	Practical e-Commerce Management	13 May – 17 May	17
5	UPU-IPS and IPS.Post	8 Jul – 12 Jul	2
6	Terminal Dues	19 Aug – 23 Aug	12
7	Sustainable Development	19 Aug – 23 Aug	3
8	Leadership for Postal Manager	30 Sep – 11 Oct	9
9	Competing on Business Analytics and Big Data	7 Oct – 11 Oct	4
10	Strategic Marketing Management	14 Oct – 18 Oct	7
11	Strategic Cost Management	14 Oct – 18 Oct	11
12	Driving Digital Strategies	25 Nov – 29 Nov	8
13	EMS Operational and Performance Improvement	25 Nov – 29 Nov	7
Total			91



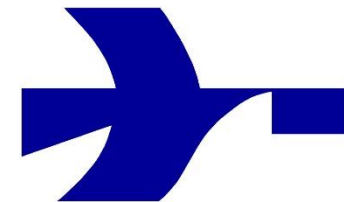
Special Programmes 2019

No.		Dates (2019)	Participants
1	UPU-WCO Postal Security Capacity-Building Project	10 Jun – 13 Jun	60
2	UPU-Interregional Capacity-Building Workshop For Training Centres	2 Sep – 6 Sep	11
3	The Fourth UPU-ORE Workshop in Bangkok, Thailand	4 Nov – 8 Nov	42
4	UPU-Disaster Risk Management Regional Training Workshop for Asia and Pacific counties	11 Nov – 13 Nov	21
5	APPC/ UNI-Apro Seminar	30 Jul – 1 Aug	19
6	UNI-Apro Post & Logistics Organizing Seminar	15 Nov – 16 Nov	16
7	Network Innovation for China Express Sector in ASEAN Country for State Post Bureau of China	27 May – 6 Jun	20
8	Postal Management & Marketing Innovation for Qatar Post	28 Oct – 1 Nov	4
Total			169



External Training Programme 2019

No.	Topics	Designated Operator	Dates (2019)	Participants
1	International Postal Services	Hong Kong, China	21 Jan – 25 Jan	11
2	International Mail Regulation and Standards	Brunei Darussalam	15 Apr – 18 Apr	22
3	Operations Management	Timor Leste	22 Apr – 26 Apr	54
Total				87

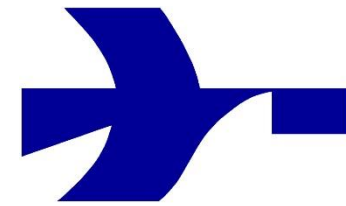


The following activities have been undertaken or are planned for 2020

The Training Section conducted 4 regular courses and 2 workshops from January to February 2020

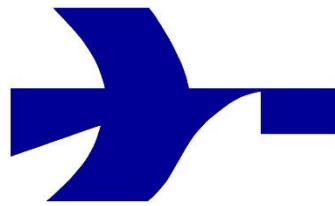
No.	Regular Course	Dates (2020)	Participants
1	Digital Financial Services	6 Jan – 17 Jan	16
2	Leadership for Postal Managers	6 Jan – 17 Jan	6
3	Strategy Formulation & Execution	3 Feb – 21 Feb	5
4	Advanced Business Management	3 Feb – 21 Feb	6
Total			33

No.	Workshop	Dates (2020)	Participants
1	Managing Innovation	21 Jan – 25 Jan	1
2	Philatelic Strategy	21 Jan – 25 Jan	1
Total			2



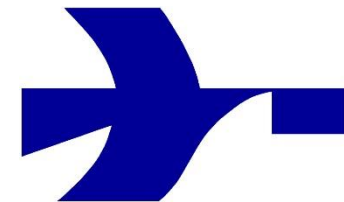
... 2020 activities ... cont'd (1)

- Because of the outbreak of Covid-19 , we have had to postpone/cancel training programs scheduled from March to July. A number of different scheduling scenarios were developed depending on when training might resume. Each scenario attempted to accommodate as many training activities as possible. Steps have also been taken to create on-line training programs.
- It goes without saying that the Training Section continues to be under pressure financially, moreso with the onset of COVID-19. The Bureau much appreciates the understanding, support and cooperation from stakeholders, especially the special financial support from most GB members and partners.



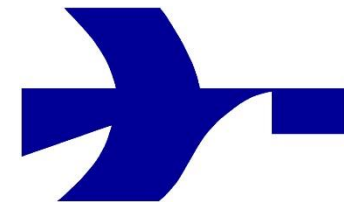
... 2020 activities ... cont'd (2)

- The Bureau has worked hard on the preparation and implementation of the approvals from the 2019 EC meeting e.g., Renovation Project, IT Review Project, Archives Management Project, and 50th APPC Anniversary Celebration, etc.
- The Bureau continues to do what it can in terms of reducing costs e.g., undertaking work in-house as opposed to using external suppliers, downsizing the priority projects, etc.



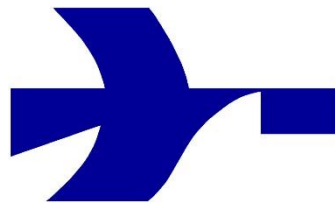
... 2020 activities ... cont'd (3)

- Regarding the above-mentioned projects, the Bureau has focused on what needs to be done to make sure the College can run smoothly. Some of the College's facilities and some IT issues need attention prior to re-starting courses. Under the revised expenditure rule adopted at the 2020 Governing Board meeting, the Bureau currently has access to Reserve Fund cash in the vicinity of Baht 300,000 (or approximately US\$ 9,800) for the first phase of essential maintenance.
- The APPC Business Plan was updated in April 2020 to make it more relevant to the changing environment. We changed the Vision of the APPC from "Educate, Inspire, Motivate" to "Motivate, Connect, Innovate", to emphasize that the Training Section (APPC) is the most important platform for the Union for connecting members to each other as well as with our stakeholders.



... 2020 activities ... cont'd (4)

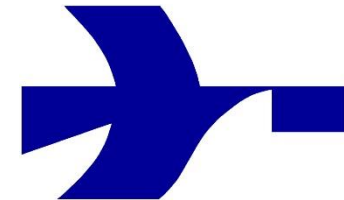
Courses	Period (2020)
Operations Management (OMC)	10 August – 4 September
Parcel & Logistics Management (PLM)	10 August – 4 September
International Mail Accounting (IMA)	21 September – 9 October
E-Business and Technology (EBT)	21 September – 9 October
Postal Management (PMC)	19 October – 20 November
Human Resource Management (HRM)	19 October – 13 November
Marketing and Innovation for Posts (MIP)	19 October – 13 November
International Postal Services (IPS)	23 November – 18 December
Express Mail Service (EMS)	30 November – 18 December
Service Quality Management (SQM)	30 November – 18 December



... 2020 activities ... cont'd (5)

- The Bureau has decided to postpone two important events in September to November or December this year.
 1. 50th Anniversary of APPC
 2. Business Forum

The new tentative dates would be from 2 to 4 December 2020



Thank you