

Maldives

Current postal regulatory landscape

National legislation

- Name of the act/law/rule: Maldives Postal Services Act 2006
- Year of enactment: 2006

Coordinating body for postal policies

- Name of the coordinating body/ministry/committee/agency: Ministry of Homeland Security and Technology
- Level (Ministry or other): ministry

Regulatory authority

- Name of the coordinating regulator: Communications Authority of Maldives (CAM)
- Covered areas:
 - Licensing of any entity providing a postal service.
 - Monitoring the national postal operator's performance with respect to its fulfilment of the universal service obligation;
 - Arrangements for the opening and examination of articles, and of the contents thereof, carried by the national postal operator and private postal operators;
 - Arrangements with respect to undeliverable articles and the forfeiture and destruction of articles carried by the national postal operator and private postal operators.

Licensing body

- Name of the coordinating body/ministry/committee/agency: Communications Authority of Maldives
- Types of licenses required: Not yet implemented as the exiting postal law is currently under discussion with a view to updating it.

Universal service obligations

- Products and services covered by universal service obligation: Yes
- The universal service obligation (USO) in the Maldives ensures that all citizens have access to basic postal services at an affordable price, ensuring accessibility to all.
- Prescribed number of post offices and prescribed number of letter boxes: Not defined yet
- Exceptions to universal service obligations: not defined yet
- Name of the universal service provider providing USO: Maldives Post Limited
- Status of the universal service provider providing USO: SOE

Financing of universal service obligations

Is there a well-defined procedure for financing the universal service provider: No

Quality requirements

No mandate to maintain a minimum quality of service as per the national legislation.

*Grievance redressal**Name of the body/organization designated for grievance redressal*

Communications Authority of Maldives

Reserved areas/Exclusive privilege

Stamps

Price regulations

- Is there a body that regulates the price of postal products and services in the country: Yes
- Name of the body: Communications Authority of Maldives
- Scope of such price regulations: Affordable, quality services.

Taxation

Postal services provided by the state are exempt from GST. This includes basic postal services but does not extend to courier services.

Cross-border regulations

- Are there clear regulations regarding the import and export of items through the postal channel: Yes
- List the authorities that are stakeholders in cross-border postal exchanges: Maldives Customs Services
- Threshold value regarding import duties: 10,000 MVR (approximately 650 USD)
- Is there any national legislation mandating Electronic Advance Data for cross border transfer of items: No