

## Tonga

### Current postal regulatory landscape

#### *National legislation*

- Name of the act/law/rule: Postal Services Act 2006
- Website link to the text of the act/law/rule: [ago.gov.to/cms/](http://ago.gov.to/cms/)

#### *Coordinating body for postal policies*

- Name of the coordinating body/ministry/committee/agency: Ministry of Public Enterprises
- Functions:
  - Board of Directors appointed to oversee the management and running of the company, including the annual assessment of Tonga Post's business plan, annual report and budget.
  - CEO appointed with the Board's approval.
- Level (Ministry or other): ministry

#### *Regulatory authority*

- Name of the coordinating regulator: Ministry of Public Enterprises
- Area covered: Oversee the business plan, annual report, appointment of the CEO and management.

#### *Universal service obligations*

- Tonga Post has agreed to fulfil social obligations in the scope below, although these obligations are not formally defined in the Postal Services Act 2007 or otherwise:
  - Provide all the inhabitants of Tonga with a universal letter service;
  - Deliver standard letters within Tonga at a uniform price;
  - Ensure that the postal service is accessible on an equitable basis to all the inhabitants of Tonga.
- Prescribed number of post offices: No
- Prescribed number of letter boxes: No
- Exceptions to universal service obligations: No
- Name of the universal service provider providing USO: Tonga Post Limited
- Status of the universal service provider providing USO: SOE

#### *Financing of universal service obligations*

Is there a well-defined procedure for financing the universal service provider

No

#### *Grievance redressal*

##### *Name of the body/organization designated for grievance redressal*

No

#### *Reserved areas/Exclusive privilege*

#### *Price regulations*

- Is there a body that regulates the price of postal products and services in the country: Yes
- Name of the body: Board of Directors, Tonga Post

*Taxation*

- Are postal products and services liable for taxation: Yes
- Type of tax applicable to postal products and services:
  - All imports are taxable and subject to customs duty.
  - A 15% consumption tax is levied on all income generated.
- Rate of tax:
  - A 15% customs tax is levied on all income generated.
  - At the end of the year, the profit is taxable at 25%.

*Cross-border regulations*

Are there clear regulations regarding the import and export of items through the postal channel: No