



Human Resource Management (HRM)

APPC is pleased to announce an **in-house four-week Human Resource Management Course**, scheduled **from 10th November to 5th December 2025**. This program is designed to empower professionals with the latest tools, techniques, and best practices essential for driving sustainable growth in the modern postal sector. Through this tailor-made course, participants will enhance their HR management competencies, exchange insights and experience with peers, and learn strategies to adapt to industry advancements- all while strengthening employee engagement and performance effectiveness. The course will include a **special workshop on Performance Management for Workforce and participation in Business Forum**. The course will cover SHRM vision, mission and techniques, negotiation strategies, enhanced of communication skills for better feedback mechanism, performance management appraisal and improvement plans, SMART Goals, Contemporary HR Practices, Leadership skills and Team Bonding, Adaptation to Technological Changes, and Plans to Improve Employee Engagement and Talent Management. The course includes visit to department of HR of various organizations, guest lectures and practical group activities. This will enable participants to develop skills and abilities for future roles contributing to the success of the organisation.

Concept of SHRM	Navigating Staff Relations: Negotiations	Latest HRMS and Data Analytics
Efficient Training Plans	Employee Retention	Leadership
Performance Appraisal Methodologies	Best Practices and Case Studies	Talent Management



Ms. Suchismita, who joined APPC in January 2024, is Course Director for the **HRM Course**. With over a decade of service at India Post, she contributes **extensive hands-on experience** and deep expertise to the workshop. Before her tenure at APPC, she held the position of Director of Postal Service in an Indian Province, overseeing human resource management for over 8,000 operational post offices and more than 1,000 administrative employees. She has organized in-house training in field of Mail Monitoring, Soft Skills, Rural Financial business, Marketing of Insurance Plans, Social Media Management etc. She has also conducted **specialized capacity-building programs** for APPC. Her commitment to create new pathways for learners will lead to unforgettable experience for all participants.

