



Our Ref: 26/31/64 (26)-VS/kk

17 March 2026

APPU Members:

Afghanistan, Australia, Bangladesh, Bhutan,  
Brunei Darussalam, Cambodia, China, Fiji,  
India, Indonesia, Iran, Japan, Korea, Lao PDR,  
Malaysia, Maldives, Mongolia, Myanmar,  
Nauru, Nepal, New Zealand, Pakistan,  
Papua New Guinea, Philippines, Samoa,  
Singapore, Solomon Islands, Sri Lanka,  
Thailand, Tonga, Vanuatu and Vietnam

**Subject: Invitation to Nominate Domain Experts as Guest Speakers for APPC Training Programs**

Dear Sir/ Madam,

As you are aware, the Asian-Pacific Postal College (APPC), the training arm of the Asian-Pacific Postal Union (APPU), organises around 50 weeks of training programs annually on various topics of postal operations and management for our member countries and beyond.

To further enrich the learning experience of trainees and broaden the domain perspectives across our training programs, we are reaching out to all member countries to support us by nominating qualified experts who could contribute as guest speakers - both online and in-person - in our training sessions and workshops as and when their expertise is required.

We are specifically looking for professionals with strong domain knowledge, practical experience, and a flair for training, who are currently working with the Postal Operator, Ministry, or Postal Regulators. The identified domain themes, grouped under four strategic clusters, are as follows:

**1. Digital Transformation & Technology**

- Artificial Intelligence in Postal Operations – including fundamentals, core tools, monitoring and analysis, and strategic AI & hyper-automation
- Business Intelligence & Data Analytics – with emphasis on predictive modelling and forecasting
- Digital Tools for Human Resource Management – focusing on performance management and training
- Cybersecurity in Postal Operations

**2. Postal Business Development & Diversification**

- Cross-Border E-Commerce Logistics and Postal Integration
- Diversification into Digital & Social Services
- Expansion of Out-of-Home (OOH) Delivery Networks
- Digital Customer Relationship Management and Service Quality

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**Postal Address**

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### 3. Operations, Efficiency & Sustainability

- Postal Network Optimisation and Operational Efficiency
- Sustainability as a Core Strategy – including Green Postal Operations
- Resilience, Cross-Border Agility and Emergency & Crisis Management

### 4. Governance, Regulation & Risk Management

- Postal Regulation and Public Policy
- Enterprise-Wide Risk Management for Postal Business
- Smart Customs and Digital Compliance in Postal Operations

We believe that your contribution to this initiative will not only enhance the quality of our training programs but also foster greater collaboration and knowledge sharing across the postal sector in our region.

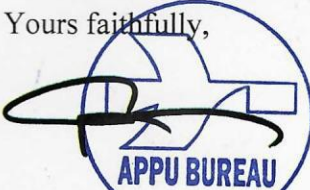
#### Nomination Process:

The names, designation, contact details like email & mobile number, and a brief professional bio of your nominated experts currently working with the Designated Operator, Ministry, or Regulator may be provided in the form attached to this letter **by 30 April 2026** and sent to **admin@appu-bureau.org**. It may be ensured that the nominated experts are informed and aware of their potential commitment and are open to contributing to our programs both online and in Bangkok.

Nominations are presently sought for training programs scheduled for 2026 and 2027. The detailed training calendar for 2026 can be found on the APPU website.

We look forward to your positive response and valuable contributions to the APPC. Should you have any questions or require further clarification, please do not hesitate to contact us at **kwanjai@appu-bureau.org**.

Yours faithfully,



The image shows a circular stamp of the APPU BUREAU with a signature written over it. The signature is in black ink and appears to be 'Dr. Vinaya Prakash Singh'. The stamp is blue and contains the text 'APPU BUREAU' at the bottom.

Dr. Vinaya Prakash Singh  
Secretary-General