



## Performance Management of Workforce (PMW)

The third week of our four-week **Human Resource Management course** features a **workshop dedicated to “Performance Management of Workforce”** from **22 June to 26 June 2026**. The distinct challenges and operational nuances of postal industry demands nurturing a culture of constant improvement through performance management. The participants will be equipped with the tools needed to refine their performance management competencies , a forum to share insights and best practices with peers, and strategies for adapting to industry evolutions , all while enhancing employee engagement and motivation efficiency. The workshop will cover Performance Management Appraisal and Improvement Plans , HR Strategies, SMART Goals , Contemporary HR Practices , Leadership skills and Team Bonding , Effective Communication Strategies , Adaptation to Technological Changes ,and Plans to Improve Employee Engagement and Morale. This will enable participants to not only evaluate past performance but also develop skills and abilities for future roles contributing to the success of the organisation.

<b>Concept of Performance Management</b>	<b>Visits</b>	<b>Leadership Competency Activity</b>
<b>Worksheets and Handouts</b>	<b>Group Assignments and Presentations</b>	<b>Case Studies</b>
<b>Appraisal Methodologies</b>	<b>Best Practices</b>	<b>Simulations and Role Play for Communication Skills</b>



Ms. Suchismita, who joined APPC in January 2024, is course director for the PMW workshop. With over a decade of service at India Post, she contributes extensive hands-on experience and deep expertise to the workshop. Before her tenure at APPC, she held the position of Director of Postal Service in an Indian Province, overseeing human resource management for over 8,000 operational post offices. She has organized in-house training for upskilling postal operators and leadership training for administrators etc. She has conducted many **capacity-building programs** on performance management for workforce. Her commitment to create new pathways for learners will lead to unforgettable experience for all participants.

