



UPU Remuneration Workshop 2026 Guest Lecturer, UPU

Mr. Jean-Marc Coeffic

Programme Manager for Compliance, Certification, and Process Improvement, UPU

With **28 years** of dedicated service at the Universal Postal Union (UPU), Mr. Jean-Marc Coeffic is an expert in utilizing postal data to drive operational excellence for designated operators worldwide. An IT engineer by training, he joined the UPU in 1998 as a developer, where he was instrumental in the early development of the **International Postal System (IPS)**, including its foundational **accounting module**.

In 2011, he moved from IT to lead the development of UPU technical and EDI standards, spearheading technology-driven improvements in **mail and accounting processes**.

Promoted to his current managerial role in 2020, Mr. Jean-Marc Coeffic has played a key role to modernize and streamline workflows for postal operators globally through **centralized accounting services**.

