

Australia

National legislation

- Name of the act/law/rule: Australian Postal Corporation Act 1989
- Year of enactment: 1989
- Year of last amendment: 2024
- Website link to the text of the act/law/rule: www.legislation.gov.au/C2004A03812/2011-12-27/text
- All the postal legislation in place (Conventions/Rules/Regulations, etc.)
 - Australian Postal Corporation Act 1989
 - Australian Postal Corporation Regulations 2021
 - Australian Postal Corporation (Performance Standards) Regulations 2019

Coordinating body for postal policies

- Name of the coordinating body/ministry/committee/agency: Australian Government Department of Infrastructure, Transport, Regional Development, Communications and the Arts
- Level (Ministry or other): ministry
- Website: www.infrastructure.gov.au/media-communications-arts/post/australia-post

Regulatory authority

- Name of the coordinating regulator: Australia has different government agencies that provide regulation and oversee Australia Post's performance against the standards and other reporting obligations as part of its shareholder function, including:
 - Australian Competition and Consumer Commission (ACCC);
 - Postal Industry Ombudsman (PIO);
 - Department of Infrastructure, Transport, Regional Development, Communications and the Arts.

Licensing body

Is there an agency/authority that issues licences/registration to postal service operators: No

Universal service obligations

- Products and services covered by universal service obligation: Community Service Obligations (CSOs), which stipulate that Australia Post shall supply a letter service following particular requirements, including making "the letter service available at a single uniform rate of postage for the carriage within Australia, by ordinary post, of letters that are standard postal articles."
- Name of the universal service provider providing USO: Australia Post
- Status of the universal service provider providing USO: Government Business Enterprise