

Brunei Darussalam

National legislation

- Name of the act/law/rule: Postal Services Act (Chapter 271)
- Year of enactment: 2023
- Website link to the text of the act/law/rule: www.aiti.gov.bn/reference-documents/list-of-legislations
- All the postal legislation in place (Conventions/Rules/Regulations, etc.):
 - R1 – Postal (Parcel Airmail Rates) Rules
 - R2 – Postal Articles (Surface Rates to Foreign Countries) Rules
 - R3 – Postal (Airmail Rates) Rules
 - R4 – Postal (Surface Letter Rates) (Local and Commonwealth) Rules
 - R5 – Postal Fees Rules
 - Post Office (Speed Post Rates) Rules
 - Post Office Rules
- Name of the coordinating body/ministry/committee/agency: Ministry of Transport and Info-Communications (MTIC)
- Level (Ministry or other): ministry
- Website: www.mtic.gov.bn
- Key Functions: Transport, Telecommunications and Digital Infrastructure

Regulatory authority

- Name of the coordinating regulator: Authority for Info-communications Technology Industry of Brunei Darussalam (AITI)
- Covered areas:
 - Regulating the operators providing services for the conveyance of postal article up to 20 kg;
 - Ensuring that quality of service standards are in place and observed by operators;
 - Monitoring of the postal market;
 - Ensuring that all operators have proper complaints handling procedures so that customers are able to provide feedback and lodge complaints.

Licensing body

- Agency/authority responsible for issuing postal service operation licences to postal service operators: Authority for Info-communications Technology Industry of Brunei Darussalam (AITI)
- Licensing is only mandatory for the following service providers:
 - a The Public Postal Licensee (PPL) (the licensee is the designated operator).
 - b The Courier, Express and Parcel Licensee (CEP), under which there are two categories:
 - the Domestic CEP Licensee; and
 - the International CEP Licensee.

Universal service obligations

- Products and services covered by universal service obligation:
 - Letters, postcards and printed papers up to 2 kg;
 - Small packets up to 2 kg;
 - Parcel-post items up to 20 kg.
- The Licensee shall:
 - a provide universal postal services throughout Brunei Darussalam for letter items not exceeding 2 kg in weight and parcels not exceeding 20 kg in weight;
 - b provide and maintain a network of posting boxes and post offices throughout Brunei Darussalam in accordance with the requirements determined by the Authority;
 - c commission, publish and sell philatelic products in accordance with the requirements under the PSA;
 - d act as the operator responsible for the provision of international (inbound and outbound postal services) in accordance with the rules and regulations agreed upon by the Universal Postal Union.
- Name of the universal service provider providing USO: PosBru Sdn Bhd
- Status of the universal service provider providing USO: SOE