

India

National legislation

- Name of the act/law/rule: The Post Office Act, 2023
- Year of enactment: 2024
- Website link to the text of the act/law/rule: utilities.cept.gov.in/dop/pdfbind.ashx?id=9688

This Act governs the functioning of the Post Office in India and the matters connected therewith.
- All the postal legislation in place (Conventions/Rules/Regulations, etc.)

Post Office Rules, 2024 (issued by the union government of India) – covering enabling administrative aspects.

Post Office Regulations, 2024 (issued by the statutory authority, empowered through an Act) – covering operational matters.

Regulatory authority

- Is there an agency/authority that regulates the postal operations: No

Licensing body

Is there an agency/authority that issues licences/registration to postal service operators: No

Licensing is not mandatory for the postal sector.

Universal service obligations

- Products and services covered by universal service obligation:

Defined in subordinate legislation – Post Office Rules, 2024. Post Office Regulations, 2024.

Affordable postal services and made available to users across the country for domestic and overseas services.

Includes letter-post and parcel-post items.
- Name of the universal service provider providing USO: India Post
- Status of the universal service provider providing USO: Government