

Indonesia

National legislation

- Name of the act/law/rule: Postal Law No. 38 of 2009 on the Post
- Year of enactment: 2009
- Year of last amendment:
- Website link to the text of the act/law/rule: <https://peraturan.bpk.go.id/Details/38783/uu-no-38-tahun-2>
- All the postal legislation in place (Conventions/Rules/Regulations, etc.)
 - Government Regulation No. 15 of 2013 on the implementation of Law No. 38 of 2009 on the Post
 - Ministerial Regulation No. 4 of 2021 on postal operations
 - Ministerial Decree No. 222 of 2022 on universal postal service rates
 - Ministerial Decree No. 216 of 2023 on guidelines for the calculation, supervision and payment of an operational subsidy for universal postal services
 - Ministerial Regulation No. 3 of 2023 on other official postal service operations

The government is currently formulating a new regulation on commercial postal services.

Coordinating body for postal policies

- Name of the coordinating body/ministry/committee/agency:
 - The Coordinating Ministry for Political, Legal and Security Affairs
 - The Coordinating Ministry for Economic Affairs
- Level (Ministry or other): ministry
- Website:
 - The Coordinating Ministry for Political, Legal, and Security Affairs: www.polkam.go.id
 - The Coordinating Ministry for Economic Affairs: www.ekon.go.id

Regulatory authority

- Name of the coordinating regulator: Ministry of Communications and Informatics, Directorate of Posts, Directorate General of Posts and Informatics Operations.
- Covered areas: Carries out the formulation and implementation of policies and the preparation of norms, standards, procedures and associated criteria; provides technical guidance and supervision; monitors, evaluates and reports in the fields of service and technical quality standardization, licensing services, postal accessibility and connectivity; and supervises the application of non-state revenue operating tax in the field of postal operating permits in accordance with the provisions of statutory regulations.

Licensing body

- Name of the coordinating body/ministry/committee/agency: Ministry of Communications and Informatics
- Types of Licences: Public postal licence; courier and express parcel licence

Universal service obligations

- Products and services covered by universal service obligation: Yes
 - Letters, postcards, printed papers and small packets (letters containing goods) up to 2 kg;
 - Items for the blind up to 7 kg;
 - Printed papers delivered in special bags addressed to recipients at the same address up to 30 kg (M bags); Parcels up to 20 kg.
- Name of the universal service provider providing USO: PT Pos Indonesia
- Status of the universal service provider providing USO: SOE