

Iran (Islamic Rep.)

National legislation

- Name of the act/law/rule: The Constitution of the National Post Company of the Islamic Republic of Iran
- Year of enactment: 2016

Coordinating body for postal policies

- Name of the coordinating body/ministry/committee/agency: Ministry of Information and Communications Technology
- Level (Ministry or other): ministry

Regulatory authority

- Name of the coordinating regulator: Communications Regulatory authority
- Covered areas:

Issuance of operating licence for the provision of any kind of telecommunications, postal and information technology services, including the associated conditions, criteria and indemnification procedure for losses incurred for non-performance thereof within the framework of the Commission's approvals.

Codification of national standards related to communications and information technology and proposal thereof to competent authority.

Application of standards, related criteria and quality control systems in respect of the provision of services, and development and operation of telecommunications, postal and information technology networks nationwide.

Codification and presentation of proposals regarding unauthorized telecommunication, postal and information technology operations, fixing and levying penalties in each particular case within the framework of laws and regulations (when a legal process is undertaken).

Codification and proposing of directives to the Commission and application of approvals in the following cases:

- a Framework of service level agreement (SLA) for clarification of quality, in balance with expenditures in postal, telecommunications and IT networks;
- b Domain names, numbering and codes in postal, telecommunications and IT networks;
- c Protection of customer rights in the field of postal and telecommunications services and continuous supervision to ensure their sound operation;

- d Codification and proposing of necessary directives in order to adjust the relations among postal, telecommunications and information technology service providers;
- e Presentation of proposals on the amendment and reformation of the sector to the Commission;
- f Supporting of increased presence and partnerships with non-governmental sector in the development of postal, telecommunications and information technology activities and continuous supervision of the proper exercise thereof;
- g Proposing of amendments to the postal, telecommunications and communications regulations to the competent legal authorities.

Drawing up and publication of a periodical report regarding the status and quality of the provision of telecommunications, postal and information technology services throughout the country, together with a regional and international comparative assessment.

Licensing body

- Name of the coordinating body/ministry/committee/agency:
 - 1 Communications Regulatory Authority
 - 2 Communications Regulatory Commission

Universal service obligations

- Name of the universal service provider providing USO: Iran Post
- Status of the universal service provider providing USO: SOE