

Malaysia

National legislation

- Name of the act/law/rule: Postal Services Act (PSA) 2012
- Year of enactment: 2012
- Website link to the text of the act/law/rule: www.mcmc.gov.my/en/legal/acts
- All the postal legislation in place (Conventions/Rules/Regulations, etc.)
 - 1 Postal Services (Universal Service) Regulations 2015
 - 2 Postal Services (Universal Service) (Amendment) Regulations 2020
 - 3 Postal Services (Licensing) Regulations 2015
 - 4 Postal Services (Postage Rates) Regulations 2020
 - 5 Postal Services (Post Office Rules, 1947) (Amendment) Regulations 2020
 - 6 Postal Services (Compounding of Offences) Regulations 2024

Coordinating body for postal policies

- Name of the coordinating body/ministry/committee/agency: Ministry of Communications
- Level (Ministry or other): ministry
- Website: www.komunikasi.gov.my/en/

Regulatory authority

- Name of the coordinating regulator: Malaysian Communications and Multimedia Commission (MCMC)
- Covered areas:
 - 1 Broadband
 - 2 Mobile services
 - 3 Fixed services
 - 4 Satellite
 - 5 Broadcasting
 - 6 Postal and courier services
 - 7 Digital signature
 - 8 Strategic trade
 - 9 Universal service provision

Licensing body

Name of the coordinating body/ministry/committee/agency: Malaysian Communications and Multimedia Malaysia (MCMC)

The table below sets out the categories of universal and non-universal postal service providers in Malaysia:

Type of Licence	Licensable Activities
USO Licence	Provide basic postal services of letters and postcards less than 2kgs by ordinary post within and outside Malaysia and registered letters.
Licence A	Provide international inbound and outbound courier service and domestic courier service in Malaysia
Licence B	Provide international inbound courier service and domestic courier service in Malaysia
Licence C	Provide intra-state domestic courier service in Malaysia.

Universal service obligations

- Products and services covered by universal service obligation: Yes
- A universal service licensee shall provide basic postal services, as follows:
 - a collection, transmission and delivery by ordinary post within Malaysia of letters and postcards weighing less than two kilogrammes per letter and per postcard;
 - b collection and transmission by ordinary post of letters and postcards to any places outside Malaysia; and
 - c collection, transmission and delivery of letters by registered post.
- Name of the universal service provider providing USO: Pos Malaysia Berhad
- Status of the universal service provider providing USO: Public Listed Company

Any other relevant information

Pos Malaysia was listed on Bursa Malaysia Berhad (formerly known as Kuala Lumpur Stock Exchange) in September 2001.