

Singapore

National legislation

- Name of the act/law/rule: Postal Services Act 1999
- Year of enactment: 1999
- Year of last amendment: 2021
- Website link to the text of the act/law/rule: www.imda.gov.sg/regulations-and-licensing-listing/postal-services-act--cap--237a
- All the postal legislation in place (Conventions/Rules/Regulations, etc.):
 - Postal Services Regulations 2008 (S 231/2008)
 - Postal Services (Class Licence) Regulations 2005 (S 481/2005), amended by Postal Services (Class Licence) (Amendment) Regulations 2008 (S 233/2008)
 - Postal Services (Composition of Offences) Regulations 2022 (S 876/2022)
 - Postal Services (Control of Designated Postal Licensees) Regulations 2012 (S 213/2012)

Coordinating body for postal policies

- Name of the coordinating body/ministry/committee/agency: Ministry of Digital Development and Information (MDDI)
- Functions: The MDDI drives Singapore's digital development in four key domains – the economy, government, security and society. The MDDI oversees the development of infocomm technology, cybersecurity and media sectors; the government's digitalization initiatives; and the national library, national archives and public libraries. The MDDI is also responsible for effective public communications, and the government's information and public communication policies.
- Level (Ministry or other): ministry
- Website: www.mddi.gov.sg/

Regulatory authority

- Name of the coordinating regulator: Infocomm Media Development Authority (IMDA)
- Area covered: Telecoms, media and post

Licensing body

- Name of the coordinating body/ministry/committee/agency: Infocomm Media Development Authority (IMDA)
 Postal Services Operations (PSO) Licence – For the conveyance of letters weighing up to 500 g and/or the provision of mailroom services.
 A PSO licensee may be designated as a Public Postal Licensee (PPL) and be required to fulfil a set of universal service obligations. Currently, only SingPost is designated as the PPL in Singapore.
 Express Letter Service Class Licence – For the conveyance of express letters weighing up to 500 g.
iris.imda.gov.sg/guide/postal-services-licensing-guide

Universal service obligations

- The products/services covered under the universal service obligation: Letter mail weighing up to 500 g.
- Name of the universal service provider providing USO: SINGAPORE POST LIMITED (SingPost)
 Status of the universal service provider providing USO: Private
- The USO requires the PPL to provide postal services, which include the collection and delivery of letters, to any person in Singapore requesting such services, and to provide and maintain posting boxes and post offices throughout Singapore.