

Thailand

National legislation

- Name of the act/law/rule: Postal Act B.E. 2477 (1934)
- Year of enactment: 1934
- Year of last amendment: 1940
- A public hearing seminar on amending the Postal Act B.E. 2477 was held on 29 November 2024.
- All the postal legislation in place (Conventions/Rules/Regulations, etc.):
 - Postal Act B.E. 2477
 - The Royal Decree B.E. 2546 Determining the Authorities, Rights and Benefits of Thailand Post
 - Postal Directive B.E. 2566

Coordinating body for postal policies

- Name of the coordinating body/ministry/committee/agency: Ministry of Digital Economy and Society (MDES)
- Functions: Conduct a comprehensive analysis of postal affairs to develop and propose appropriate policies and strategies
- Level (Ministry or other): ministry
- Website: www.mdes.go.th

Regulatory authority

- Name of the coordinating regulator: The Postal Commission under the MDES
- Area covered: Empowered to authorize, determine and promulgate various regulations pertaining to postal affairs. Authorized to formulate postal communications, negotiate international agreements, and issue postal directives in accordance with the Postal Act B.E. 2477.

Licensing body

- Is there an agency/authority that issues licences/registration to postal service operators: No

At present, there is no specific agency that issues licences exclusively for the postal industry.

Providers of courier and express delivery services must comply with various legal requirements and obtain permits based on the nature of their operations. For example, transport licences (Land Transport Act B.E. 2522), business registrations (Commercial Regulations) and other relevant laws. Depending on the specific services offered, operators may need to comply with laws related to customs clearance, data protection, consumer protection, etc.

Universal service obligations

- Basic postal services (letter mail, parcels, postcards, reading devices for the visually impaired).
- Under the USO, basic postal services must be available to all citizens, including in remote areas, at affordable prices.
- Name of the universal service provider providing USO: Thailand Post Co., Ltd.
- Status of the universal service provider providing USO: SOE