

Viet Nam

National legislation

- Name of the act/law/rule: Postal Law
- Year of enactment: 2010
- Year of last amendment:
- Website link to the text of the act/law/rule: www.moj.gov.vn/vbpq/en/lists/vn%20bn%20php%20lut/view_detail.aspx?itemid=10480
- All the postal legislation in place (Conventions/Rules/Regulations, etc.):

Government Decree No. 47/2011/ND-CP of 17 June 2011 on detailed regulations for implementing some content of the Postal Law;

Government Decree No. 25/2022/ND-CP of 12 April 2022 on the amendment of the Government Decree No. 47/2011/ND-CP of 17 June 2011;

Prime Minister's Decision No. 41/2011/QĐ-TTg of 3 August 2011 on designating a postal operator to manage the public postal network and to provide public and international postal services;

Prime Minister's Decision No. 45/2015/QĐ-TTg of 24 September 2015 on the provision of public postal services and public service in the delivery of press;

Prime Minister's Decision No. 45/2016/QĐ-TTg of 19 October 2016 on the receipt and delivery of public service documents via public postal services;

Prime Minister's Decision No. 37/2021/QĐ-TTg of 18 December 2021 on the dedicated postal network for government agencies;

Other guidance circulars.

Coordinating body for postal policies

- Name of the coordinating body/ministry/committee/agency: Department of Posts, Ministry of Science and Technology
- Functions:
 - Drafting the legal documents, policies, strategies and plans for the management and development of the postal sector in Viet Nam.
 - Managing universal postal services: scope, price, quality of service, reserved area, etc.
 - Managing non-universal postal services: licensing, price, quality of service, fair competition, etc.
 - Participating in international postal services within the framework of UPU international treaties.
 - Managing postage stamps.
- Level (Ministry or other): ministry
- Website: www.most.gov.vn/vn/Pages/Trangchu.aspx

Regulatory authority

- Is there an agency/authority that regulates postal operations: No

Licensing body

- Name of the agency/authority that issues licences/registration to postal service operators:

The Ministry of Science and Technology issues licences and acknowledgements of notification (authorized or declared) for inter-provincial and international scopes.

The Provincial Department of Science and Technology issues licences and acknowledgements of notification (authorized or declared) for intra-provincial scopes.

Licensing/Registration:

- Article 21, Viet Nam Postal Law. Conditions on the granting of postal service business licences: Any letter service provider that has a recipient's address for a single letter weighing up to 2 kg must possess a postal service business licence (referred to below as a "postal licence") granted by a competent state agency in charge of the post.
- Article 25, Viet Nam Postal Law. Notification of postal activities

The following postal activities shall be notified in writing to a state-competent agency in charge of the post:

 - a Provision of letter services for single unaddressed letters weighing up to 2 kg;
 - b Provision of letter services for single letters weighing over 2 kg;
 - c Provision of parcel services;
 - d Acting as an agent for a foreign postal service provider;
 - e Undertaking a commercial franchise in the post sector from abroad into Viet Nam;
 - f Acting as a representative for a foreign postal service provider;
 - g Acting as a branch or representative office of a postal service provider established under Vietnamese law;
 - h Acting as a representative office of a foreign postal service provider.

Universal service obligations

- Universal postal service: basic letter-mail service, with a receiving address, for single items weighing up to 2 kg, including:
 - a Basic domestic letter-mail services;
 - b Basic letter-mail services from Viet Nam to other countries;
 - c Basic letter-mail services from other countries to Viet Nam.
- Name of the universal service provider providing USO: Vietnam Post
- Status of the universal service provider providing USO: SOE